## GRADUATE CERTIFICATE IN CLINICAL **OPERATIONS AND HEALTHCARE MANAGEMENT**

The online graduate certificate in clinical operations and healthcare management prepares students to effectively lead clinical operations and strategic development initiatives for a variety of healthcare organizations across the continuum of care. In GW's flexible online graduate certificate program, participants will study ways to improve their own communication skills for optimal interprofessional practice, lead efforts in quality improvement, and utilize the technological tools needed to conduct effective data analyses for strategic development.

After completing the graduate certificate program, students may pursue a clinical operations career in a variety of healthcare organizations. All 18 credit hours are transferable to the MSHS program in clinical operations and healthcare management.

#### **Program Outcomes**

- Communicate effectively across a variety of platforms to optimize interprofessional practice and operations
- Evaluate healthcare systems to enhance ethical, efficient, and financially sound operations
- Conduct effective data analyses for operational and strategic development in a healthcare setting continuum
- Lead efforts to continuously improve the quality and value across healthcare operations
- Improve organizational performance by successfully implementing change management

Visit the program website (https://smhs.gwu.edu/bulletin/smhs/ certificate/clinical-operations-healthcare-management/) for additional information.

### **ADMISSIONS**

Application Fall-July 20 deadlines

> Spring - December 1 Summer - March 20

Standardized Not required.

**Test Scores:** 

Recommendations(2) letters of recommendation.

required:

Recommendations should be from an academic instructor who can strongly attest to your academic ability and/or someone who has served in a supervisory capacity for you and can strongly attest to your work ethic. Recommendations from family and friends are not accepted.

Prior Academic Records:

Official transcripts are required from all colleges and universities attended (including via dual enrollment), whether or not credit was earned, the program was completed, or the credit appears as transfer credit on another transcript. Official transcripts must be forwarded in their original sealed envelopes or sent electronically directly from the institution.

If academic records are in a language other than English, a certified English language translation must be provided in addition to the original transcripts; translations alone will not be accepted.

Official transcripts from institutions outside the U.S. must be accompanied by an official transcript evaluation from an accredited independent evaluating agency. Please be sure you request a detailed evaluation that includes all course titles, credit hours, grades, U.S. degree equivalency, grade-point averages (GPA), and date of degree conferral. For a list of acceptable foreign credential evaluation services, please follow this link: https:// www.naces.org/members (https://www.naces.org/ members/).

Statement of In an essay of approximately 250-500 words, Purpose:

describe your interest in undertaking study at The George Washington University. What are some of your academic objectives or career goals? Please highlight any of your related qualifications and achievements-- including academic, community, professional, or extra-curricular activities relevant to your program of interest. Include any substantial accomplishments not already mentioned within the application.

Degree and GPA

Bachelor's degree from a regionally-accredited

institution

Requirements

Cumulative GPA of 3.0 or above on a 4.0 scale

Additional Resume is required. Requirements

> Previous work experience. Healthcare Experience Preferred

Students:

International International students should check with individual programs regarding eligibility for visa sponsorship. Generally, online and hybrid programs are not eligible for student visa sponsorship from GW. This would include transfer students from any other institution with an existing visa.

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Applicants who are not U.S. citizens are required to submit official test scores for either Test of English as a Foreign Language (TOEFL) or#Pearsons#Test of English (PTE), Academic the academic International English Language Testing System (IELTS) or the Duolingo English Test (DET). The following are the minimum scores for admission consideration:#TOEFL: 600 on paper based, 250 on computer-based, or 100 Internet-based, PTE: overall score of 68, IELTS: an overall band score of 7.0, with no individual band score below 6.0, or DET overall score of 120. \*Scores can be no older than 2 years.

International applicants who meet the following conditions may be considered for admission without submitting TOEFL, PTE or IELTS or DET scores:#They are a citizen of countries where English is the official language (as identified by GW ISO list of Exempt countries) OR; They hold at least a#bachelor#degree from a country where English is the official language as well as language of instruction OR; They hold at least a#bachelor#degree from an institution accredited by a U.S. regional accrediting agency.

# Supporting documents not submitted online should be mailed to:

George Washington University

ATTN: Transcript Processing Center 1415 W 22<sup>nd</sup> St. Suite 220 Oak Brook, IL 60523

Documents may be submitted electronically to: transcripts@hsprograms.gwu.edu.

### **Contact for questions:**

hsphora@gwu.edu 202-994-0384 (phone)

Hours: 9:00 am to 5:00 pm, Monday through Friday

### REQUIREMENTS

The following requirements must be fulfilled: 18 credits in required courses.

Code	Title	Credits
Required		
COHM 6210	Strategic Communications	
COHM 6220	Finance for Healthcare Operations	
COHM 6320	Informatics for Operational Leadership a Healthcare Quality	and
COHM 6235	Leadership Development in Healthcare Systems	
COHM 6430	Health Care Systems Operations	
COHM 6470	Applications in Clinical Operations and Healthcare Management	